

16 December 2024

Dear: Shareholders and Clerks

This circular includes the following topics:

- *Network Support*
- *Lockhart Chambers - Network Maintenance – 12 January 2025*
- *Remote Access for Telephony*
- *Voicemail*

Network Support

As [previously advised](#), CCL's offices will be closed at midday on Friday 20 December 2024 until 8:30 AM 2 January 2025. If you require network support during this time, please contact the 24-hour Network Support number on +612 9221 6235.

Due to building works, CCL Network staff will not be onsite and face to face network support will not be available until 27 January 2025. Remote support will be available by logging requests through the [CCL Member Portal](#) or by email at support@ccl.com.au.

Lockhart Chambers - Network Maintenance – 12 January 2025

A major upgrade to network services in Lockhart Chambers has been scheduled for Sunday 12 January 2025. All CCL Network and Telephony services will be unavailable for the whole day, and Members in Lockhart Chambers are advised to plan accordingly. Mobile phone services and network services in Wentworth & Selborne and Windeyer Chambers are not affected.

Remote Access for Telephony

Any floor wishing to set up their reception consoles for remote use should ensure that any request for assistance is logged by Tuesday 17 December.

Voicemail Greeting Messages

Members and Clerks are reminded that alternative voicemail greetings can be configured by pressing the voicemail button on your handset and entering your PIN, then selecting menu option 4 – 1 – 2 and following the prompts.

If you require any further information on any of the above items, please contact support@ccl.com.au.

Kind Regards,
Michael Wright
CIO

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