CCL NETWORK SUPPORT

VOIP MAINTENANCE



15 April 2025

Dear: CCL VoIP User

Commencing: 6:00pm, Wednesday 16 April 2025

Ending: 8:00pm, Wednesday 16 April 2025

In order to upgrade network infrastructure, system maintenance has been scheduled this week. This work has been scheduled outside of business hours to minimise the impact to your practice.

This work impacts remote handsets and softphones only.

Details of the maintenance are as follows:

Date: Wednesday, 16 April 2025

Time: 6:00 PM

Duration: 2 hours

Impact: During this time remote handsets and softphones may be unavailable for

periods of up to 30 minutes.

We regret any inconvenience and appreciate your patience.

If you require any further information, please contact support@ccl.com.au or call 9221 6235.

Kind Regards,

Michael Wright

CIO



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Our office is on the traditional lands of the Gadigal People of the Eora Nation. We acknowledge each of the First Nations Peoples on whose lands we work and live, and pay deep respects to their elders past, present and emerging.

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